

# DEPARTMENT OF HEALTH AND HUMAN SERVICES

## Departmental Program Structure and Outcome Measures



Building a Healthy,  
Safe, and Strong  
Community--  
One Person  
at a Time

Outcome-based accountability in health and human services is built on a commitment to ensure that every dollar spent works toward improving the conditions of people living in Montgomery County. It means being able to look into the eyes of a child or a vulnerable adult knowing that the County has done the best possible job with the resources it has available. If the Department of Health and Human Services is to be accountable, we must be able to demonstrate that our programs make a difference in the lives of the people we serve to build a safe, healthy, and strong community, one person at a time.

DEPARTMENTAL OUTCOME #1	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY06 CE REC
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**Children and Vulnerable Adults Are Safe**

**Community Conditions**

Rate of indicated child abuse and neglect cases per 1,000 children	2.0	<sup>a</sup> TBD	<sup>a</sup> TBD	2.0	2.0
Rate of confirmed cases of neglect, self-neglect, or exploitation of seniors per 10,000 residents ages 65 or older	24.3	20.1	22.6	20.0	20.0

**Program Outcomes**

Percentage of families receiving in-home services that do not have a Child Protective Services investigation with an abuse or neglect finding within one year after receiving services	90	91	93	92	92
Percentage of Montgomery County victims of domestic violence who establish safer living conditions after leaving the Family Residential Shelter	85	75	82	75	80
Percentage of court-referred abusers who report ceasing abuse upon completion of treatment	76	75	72	70	70
Percentage of elderly and disabled adults who remain safely in the community after receiving services through Adult Evaluation and Review Services	81	78	82	80	80

**Notes:**

<sup>a</sup>Data are not yet available from the Annie E. Casey Kids Count.

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DEPARTMENTAL OUTCOME #2	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY06 CE REC
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**Children and Adults Are Physically and Mentally Healthy**

<b><i>Community Conditions</i></b>					
Incidence of major reportable cases of foodborne disease per 100,000 Montgomery County residents	23.7	24.0	15.4	25.0	20.0
Percentage of low-weight births for babies of mothers who are residents of Montgomery County (calendar year)	7.5	<sup>a</sup> TBD	<sup>a</sup> TBD	NA	NA
Tuberculosis cases per 100,000 Montgomery County residents	7.6	9.0	9.2	9.7	10.0
Asthma hospitalization rate (per 10,000 children) for Montgomery County children ages 0-9 (calendar year)	23.0	<sup>a</sup> TBD	<sup>a</sup> TBD	NA	NA
<b><i>Program Outcomes</i></b>					
Percentage of active TB clients who complete treatment under Directly Observed Therapy (DOT)	86	100	90	95	100
Percentage of healthy birth weight babies born to case managed maternity clients (both Medical Assistance and eligible uninsured clients) through Community Health Nursing	91	84	92	94	93

**Notes:**

<sup>a</sup>Data unavailable (epidemiologist position is currently vacant).

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DEPARTMENTAL OUTCOME #3	FY02 ACTUAL	FY03 ACTUAL	FY04 ACTUAL	FY05 BUDGET	FY06 CE REC
<b>Individuals and Families Achieve Self-Sufficiency</b>					
<i>Community Conditions</i>					
Welfare recipients in Montgomery County per 1,000 population	2.6	2.5	2.8	NA	NA
<i>Program Outcomes</i>					
Percentage of Montgomery County youth with disabilities who have successful outcomes after graduation from high school	91	94	85	85	90
Percentage of core Temporary Cash Assistance recipients who remain employed after one year	75	76	73	75	75
Percentage of homeless families that move to more stable housing after leaving emergency shelter	53	61	42	60	60
<b>Notes:</b>					